



Risk Management Services

SUITELIFE Underwriting Managers provides unparalleled loss prevention and claim services to our hotels and resorts.

Value-Added Services

Our risk engineering and safety-related services are specifically designed to provide our brokers and insureds with best practices across all areas of hotel operations:

- Administration, Office, HR & C-Suite
- Front of House
- Food & Beverage
- Maintenance & Engineering
- Housekeeping
- Security
- Amenities

We have found these services have reduced the frequency and severity of claims by identifying and addressing the main causes of loss by location and department.

Contact

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These services are an exclusive benefit to SUITELIFE Underwriting Managers insureds and available at suitelifeum.com/resource-center.

Valuable Resources: You have access to our complete Resource Library of content and helpful tools to improve your hotel's or resort's operation and safety.

Target Oversight: We oversee our insurance companies' risk engineering services, such as:

- Directing, monitoring and targeting their services toward physical location surveys, safety program development, onsite training and other services as needed.
- Working with the underwriting insurance companies and consultants to deploy loss control representatives and resources to all needed locations throughout the 50 states.

Independence:

- SUITELIFE Underwriting Managers' risk management team works with a third party and carrier claims administrators to provide our insureds with timely and fair resolution to all claims.
- Personalized risk management expertise and consultation on industry related safety topics, programs, assessments and claim mitigation are available upon request.

24/7 Assistance: If you have an after-hour emergency, or need assistance, you may call **610.989.2747** for assistance.

Red Cross Safety and Emergency Preparedness Resources: Superior risk control resources, award recognition programs for lifesavers and discounted products & training.