



# Risk Management Services

Suitelife Underwriting Managers provides unparalleled loss prevention and claim services to our hotels and resorts.

## Value-Added Services

Our risk engineering and safety-related services are specifically designed to provide our insureds with best practices across all areas of hotel operations:

- Administration, Office, HR & C-Suite
- Front of House
- Food & Beverage
- Maintenance & Engineering
- Housekeeping
- Security
- Amenities

These services have proven to reduce the frequency and severity of claims by identifying and addressing the main causes of loss by location and department.

## Contact

JANET WRIGHT, DIRECTOR, RISK MANAGEMENT  
EMAIL: [JWRIGHT@SUITELIFEUM.COM](mailto:JWRIGHT@SUITELIFEUM.COM)  
PHONE: 877.409.8069 X324  
1301 WRIGHTS LANE EAST, WEST CHESTER, PA 19380  
[SUITELIFEUM.COM](http://SUITELIFEUM.COM)

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**These services are an exclusive benefit to SUITELIFE® insureds and available at [suitelifeum.com/resource-center](http://suitelifeum.com/resource-center).**

**Valuable Resources:** You have access to our complete Resource Library of content and helpful tools to improve your hotel's or resort's operation and safety.

**Target Oversight:** We oversee our insurance companies' risk engineering services, such as:

- Directing, monitoring and targeting their services toward physical location surveys, safety program development, onsite training and other services as needed.
- Working with the underwriting insurance companies and consultants to deploy loss control representatives and resources to all needed locations throughout the 50 states.

### Independence:

- SUITELIFE®'s risk management team works with a third party and carrier claims administrators to provide our clients with timely and fair resolution to all claims.
- Personalized risk management expertise and consultation on industry related safety topics, programs, assessments and claim mitigation are available upon request.

**24/7 Assistance:** If you have an after-hour emergency, or need assistance, you may call **877.409.8069 x110** for assistance.

### Red Cross Safety and Emergency Preparedness

**Resources:** Superior risk control resources, award recognition programs for lifesavers and discounted products & training.